



Problem Solving Steps

What is the Conflict?

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Listen / Understand Both Sides

_____ 's View	_____ 's View

Possible Solutions

Does it work for Me?		Does it work for Me?	
Yes	No	Yes	No
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

What Works for Both?

	Pros	Cons
_____	_____	_____
_____	_____	_____
_____	_____	_____

Solution Chosen:
